



BPM Seminar 26 April 2007

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*Evolutionary Paths to the holistic Management  
practice of BPM – The development of a survey*

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**THU, 26 April 2007, 10.00-11.00am  
QUT, 126 Margaret Street, level 4, room 408**

**ABSTRACT**

QUT's BPM Research Group is currently undertaking a two-phase research project into BPM Maturity that encompasses (1) the development of a BPM Maturity model for assessing BPM capability maturity and (2) the development of BPM theory that can be used to explain and predict the evolution of BPM within organisations. The theory on BPM Evolution suggests that the relative emphasis placed on the six BPMM factors varies over time. A number of preliminary propositions have been formed about *how* and *why* a variation in emphasis arises based on two independent variables, referred to as Executive Buy-in and Organizational Disposition. Furthermore, earlier case study evidence shows that the effect of the two independent variables may be moderated by a number of organizational variables including the level of unionism and the organizational ownership structure. The BPM Evolution theory has been developed from case study research and hasn't yet been empirically tested. For that purpose, a survey instrument has developed in the past three months, which is now ready to be subjected to further pilot testing.

During the seminar, an introduction to the theory on the BPM Evolution will be given to provide context to the development of the survey. The main focus of the presentation however will be on the survey development and the issues that have been experienced and addressed during development.

**SPEAKER**

**Roel Peeters** is a visiting student at the Queensland University, undertaking an internship on BPM Maturity with Tonia de Bruin. The internship serves as a preparation for his Master's thesis. Roel studies Industrial Engineering and Management Science at the Technische Universiteit Eindhoven and is expected to graduate in the field of BPM in February 2008.